



LAUDERDALE PATIENT GROUP

Dear Patient we would like to know how we can improve our service.

To help do this, we have set up a Patient Group so that you can have your say about issues important to You!

Who are we?

The Lauderdale Patient Group is a voluntary group of patients who have come together to help improve communication between the patients and the Practice.

What we do?

We *aim* to:

- Provide patients with educational information on all aspects of the Practice
- Promote patient confidence in the Practice
- Gain patient views
- Use your views to help improve care

How do we do it?

We *will*:

- Build a two-way communication between patients and the Practice
- Find out what you think about the Practice and the Staff
- Carry out surveys and obtain patient views
- Share the findings with you

Please help us by getting involved! ...It's for you!

Let us help you - Where can you find out more?

If you are interested in more information have suggestions or are keen to get involved - contact the group at:

lauderdaleppg@hotmail.com

*Chairperson - Frances Rollinson
Vice Chairperson - Anna Welian
Frank Brady
John Roberston
Jill Sandford*

*Secretary - Caroline Wilson
Margaret Wallace
John Jenkins
Peter Wilson
Brian Easdale*

With support from Dr Neil Black and Practice Manager Moira Winning